

Contact

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Top Skills

Healthcare Strategy
Healthcare innovation
Interoperability

Certifications

Certified UpToDate Trainer
Clinical Case Management (CCM) - Certification
EpicCare Inpatient Clinical Documentation (ClinDoc) - Certification

Honors-Awards

Making a Difference
Making a Difference
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Making a Difference

John Faulkner

Consultant Optimizing Epic EHR Systems for Hospitals | Strategic Leader | Innovator
Bloomfield Hills, Michigan, United States

Summary

In search of an experienced and certified Epic EHR professional? Your search ends here.

12 years of Epic (EHR) experience, 9 years as an Epic Certified Analyst in ClinDoc, Stork, Security, and Case Management, 3 years of training, eight health systems.

Expertise in standardization, technical leadership, training analysts, refuel, implementations, upgrades and being the 'go-to' person for problems and projects that your team does not have the bandwidth to resolve.

Much of my experience has been on project teams, the results have been:

Implementations of and build including:

- 20+ Upgrades and Go Lives
- Hyperdrive
- Beaker (Twice) including Order Transmittal Updates
- Storyboards
- Case Management (Twice)
- ASAP
- Merging three Epic Instances into one on an Epic Security team, up to 40,000 employees.
- Consolidating down to one fetal monitoring software from three.
- Merging 7 Labor and Delivery departments workflows with up to 17,000 deliveries annually.
- Discharge Milestones
- Behavioral Health Transition Record
- Postpartum Hemorrhage Risk (PPH) Scoring System (Twice)
- BPA Clean Up
- Navigator Clean Up for Nursing
- Plan of Care for LTACH

- IRF-PAI Reporting
- MyChart Questionnaires
- Death/Expiration
- Deterioration Index
- Episodes
- SmartForms
- Workflow Engine Rule (LOR)
- eSignature
- Reports, Dashboards as an Epic Reporting Lead & Architect
- FYI Flags
- SmartText, SmartLinks
- System Lists
- Exports, Imports
- User Role Clean Ups
- Security Template Clean Ups
- Centralizing Scheduling
- Workqueues
- Federally Qualified Health Centers (FQHCs)
- Two Epic Community Connect Installs
- Two Epic Community Connect Audits
- Data Courier (8 years)

I can serve your organization as a consultant, advisor, project manager or Architect to help you make critical decisions and get you results.

Epic Certifications

- # EpicCare Inpatient - ClinDoc (9 years experience)
- # Stork Obstetrics Information System (9 years experience)
- # Clinical Case Management (6 years experience)
- # Epic Security (8 years experience)

#Epic Certifications Earned But Now Retired#

- # Epic Chronicles Install Utilities
- # Epic Chronicles Non-Programmer

Epic Proficiencies

- # ASAP Emergency Department (Honors)
- # Cogito (Honors)

Epic Badges

- # Provider Administration (SER)
- # Chronicles Data Structures
- # Hyperspace Configuration
- # BestPractice Advisories Basics (BPA)
- # Clinical Core Analyst

Experience

Infirmiry Health

Epic Consultant - ClinDoc/Stork

October 2021 - Present (2 years 8 months)

Mobile, Alabama, United States

- Coordinated build requests from Providers, Nursing, Behavioral Health, Case Management, Physical Therapy, Occupational Therapy, Respiratory Therapy and Speech Therapy.
- Key enhancements included: PPH Risk Scoring, Navigator/Flowsheet Clean-Up, Transition Record AVS, MyChart Diabetes questionnaire, Diabetes SmartForm, HBIPS and IRF-PAI Reporting.
- Drafted education for training team to share with end users on workflows.
- Documented testing proof, approvals, and steps of build for team to reference in the future.
- Build included: Plan of Care, BPAs, Death/Expiration, Nova Notes, Workflow Engine Rule, Profiles, Flowsheets, SmartTexts, System Lists, Filters, Columns, Navigators, Manage Orders, Tasks, EMPs and SERs, eSignature, Deterioration Index, Order Transmittal, Episodes, SmartForms, Turbochargers, Build Wizard and Hyperdrive Transition.
- Data Courier for build to migrate from DEV to TST/MST and PRD.

Beaumont Health

5 years 2 months

Systems Analyst Senior - Epic Population Health/Ambulatory

June 2021 - October 2021 (5 months)

Royal Oak, Michigan, United States

- Built and implemented Utilization Management workflows for over 470 Case Managers.
- Developed Physician Advisor (PA) workflows for over 20 physicians including In Basket messages.

- Created Physician Advisor Work queues for Care Management staff to review patient cases.
- Built over 20 new reports to mimic reports from AllScripts including new custom reports.
- Transitioned staff from using AllScripts to Epic utilizing detailed cutover process.

Systems Analyst Senior - Epic ClinDoc/Stork/Cogito

November 2019 - June 2021 (1 year 8 months)

Royal Oak, Michigan

- Coordinated 600 users in 7 Labor and Delivery departments including 3 unique fetal monitoring systems.
- Experienced technical lead on projects for Labor and Delivery departments with over 17,000 births per year.
- Facilitated as Application Reporting Lead (ARL) for the Stork team creating reports and dashboards.
- Consolidated multiple user templates into one from many including Physicians and Nurses.
- Standardized the Grease Board across 7 hospitals including columns and views.
- Documented workflows and increased efficiency by reducing redundant flowsheets.
- Efficiently supported with on-call and operational tickets including Problem Tickets and Service Requests

Systems Analyst Intermediate - Epic ClinDoc/Stork/Cogito

November 2017 - November 2019 (2 years 1 month)

Royal Oak, MI

- Inpatient Reporting Lead who created and managed over 100 custom Epic Reports and 10 Dashboards.
- Instrumental in several projects to streamline Epic into one efficient and standardized system, using knowledge of software development, user-interface design, and Epic modules.
- Administered team and one-on-one training to 15 team members on operating and customizing implemented software systems, serving as the Subject Matter Expert (SME) in Epic modules and Electronic Health Record.
- Demonstrated complex workflow expertise by modifying and consolidating workflow engine rules.
- Instrumental in projects to streamline Epic user role records for providers, nurses, and ancillary staff.

Application Security Analyst - Epic Security
September 2016 - November 2017 (1 year 3 months)
Royal Oak, MI

- Coordinated in a team of six in application security for 38,000 active employees, overseeing Import/Export of data within the hospital system and administering proper security clearance.
- Maintained data integrity throughout the hospital system by revoking and granting security access, contacting employees to confirm accurate information, and ensuring JCAHO, HIPPA, and PHI compliance.
- Collaborated with Human Resources and Legal divisions to conduct training for navigating appropriate assignment of training, ensuring proper medical personnel access to the system.

Michigan Medicine
3 years 9 months

Business Systems Analyst - Epic ClinDoc/Stork/Cogito
May 2015 - September 2016 (1 year 5 months)
Ann Arbor

- Supported Labor and Delivery department with over 4,800 deliveries per year.
- Directed software upgrades and process improvements in fetal monitoring throughout the labor and delivery department, forming precise project plans to ensure accuracy and efficiency in 50-bed department.
- Inpatient Reporting Lead who created and oversaw 25 custom Epic Reports and 3 Dashboards.
- Successfully completed Problem Tickets and Service request as needed for clinical staff.
- Inpatient Reporting Lead who created and oversaw 25 custom Epic Reports and 3 Dashboards.
- Assisted MyChart team with OB Questionnaire build to transition from paper documentation.
- Directed software upgrades and process improvements in fetal monitoring throughout the labor and delivery department, forming precise project plans to ensure accuracy and efficiency in 50-bed department.
- Optimized workflow and improved processes by confirming compliance with JCAHO requirements, delivering in-depth workflow analysis, and collecting data to increase efficiency by 20%.

Training Specialist - Epic ASAP/ClinDoc/Stork/Ambulatory
January 2013 - May 2015 (2 years 5 months)

Ann Arbor, MI

- Led training sessions for EPIC on site with customers in an effort to improve workflow and optimize efficiency in patient care throughout the University of Michigan Health System.
- Trained physicians, students, and nurses across various healthcare sites.
- Acted as the SME at different sites, leading clinics in outpatient and ambulatory processes and progressing to inpatient and one-on-one physician training to create more efficient procedures.
- Created lesson plans, tip sheets, and electronic forms of education to relay information to physicians, facilitating easier implementation of improvements with physicians.
- Earned nine teaching awards through the University of Michigan for training sessions based on student feedback and classroom observation, including five awards over three months.

Sparrow Health System

Credentialed Trainer Consultant - Epic ASAP

July 2012 - December 2012 (6 months)

Sparrow Health System, Lansing, MI

- Directed software implementation and launch in Trauma Center, acting as the SME for Script Testing in three Emergency Departments at Sparrow Hospital.
- Coordinated all Epic training throughout the departments for physicians, clerks, nurses, and technical support staff while also resolving technical issues for each emergency department in a timely manner.

Marine Corps Recruiting

Officer Candidate (Graduate of OCS 198)

2008 - 2008 (less than a year)

Quantico, VA

- Received education in leadership communication methods through intense physical training period, completing the 10-week training course.
- Graduated as a part of the largest United States Marine Corps Officer Class in 115-year history.

Education

Albion College

Concentration in Education, Secondary Education and Teaching · (August 2010 - May 2011)

Albion College

Bachelor of Arts (BA), History, Management & English · (August 2005 - May 2009)

University College Cork

Study Abroad Program, History & Management · (August 2007 - December 2007)

Blissfield High School

High School Diploma · (August 2001 - May 2005)

Activity

05/13/2024, Aimee Ennik added candidate to Solutions Architect

05/15/2024, Viewed by Aimee Ennik