

Tayler Mondy

Customer Advocate. Full Specialist

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As a Customer Advocate and Full Specialist, I always put the customers needs first and work to deliver solution-based assistance through products or services. Constantly as well as consistently finding new ways to support customers and ensure their needs are met.

Bethune Cookman University
Daytona Beach, FL
A.S. Psychology

March 2022- Present
Administrative Assistant • Catalent Pharma Solutions

February 2019- March 2022
Full Specialist • Pearl Salon

July 2014- October 2018
Customer Advocate • Super Shuttle

Excel

Responsibilities: Managing and distributing information, schedule and maintain calendars, work as a liaison between companies.

Inside Sales

Implemented new procedures and techniques that helped the company receive an extra percentage in sales.

Raised team engagement by identifying solutions to cultural trends.