

Rama Tatineni

Work Status- US Citizen, Residence Riverside CA.

PROFESSIONAL SUMMARY:

Accomplished professional with over 20 years of experience in the information technology industry, including 8 years as a Quality Assurance (QA) Manager in highly complex environments. With a proven track record, I have successfully delivered business value and managed performance and infrastructure management, UAT, business requirements, quality assurance, software development, Automation Frameworks, software verifications and validations, release management, QA design and processes.

As a Management & Hands-on Manager/Test Lead, I have demonstrated the ability to direct and enhance software quality programs, reducing defects and improving overall efficiency and productivity in Agile/Waterfall methodologies.

Highly proficient in developing test approaches and implementing test strategies, operational procedures, and quality methodologies to support development, release, and maintenance of business applications. Expertise in design, frameworks, and familiarity with multi-programming languages. Excellent presentation and communication skills.

Responsible for coordinating teams, both onshore and offshore, throughout the day and night.

PROFESSIONAL ACCOMPLISHMENTS:

- On time Delivery of Projects-In line with SOW.
- Develop test approach and implement test strategies during the development and test stages to increase the performance of the software and to establish stability and closure of testing modules.
- Defining and implementing the role testing plays within the organizational structure.
- Independently responsible for UAT/Business Testing using Conference room business acceptance testing with end users/business stake holders.
- Defining the scope of testing within the context of each release / delivery.
- Deploying and managing the appropriate testing framework to meet the testing mandate
- Established and managed QA automation software that allowed development and test teams to work together efficiently.
- Increase the identification of defects by motivating QA to a more analytical and logical test approach towards software programs being tested.
- Proficient in cyber security testing, windows upgrade, and compatibility with the existing in-flight applications.
- Proficient in Medical device software testing. (Please see below in Beckman coulter section)
- Highly proficient in API testing with Soap UI, Postman, and Rest Client.
- Implementing and evolving appropriate measurements and metrics.
- Implemented Dev. Ops pipeline for functional and performance tests using Microsoft, Jenkins, and other tools sets
- Understand the CICD Continuous Integration/ Continuous development concepts.
- Use AZURE and AWS Cloud services for projects in cloud environments.
- To be applied against the Product under test.
 - To be applied against the Testing Team.
- Managing and growing Testing assets required for meeting the testing mandate:
 - Team Members
 - Testing Tools
 - Testing Process
- Trained, supervised motivate and lead team sizes of 1-16 quality assurance professionals.

- Establish traceability between business process and business requirements, test scripts, test execution and defect tracking.
- Enhanced communication between the architectural, business analysts, development, qa and infrastructure and training groups resulting in improving the quality levels.
- Introduce QA processes that underline the testing phases of the testing life cycle.
- Key member of the QA team designed to guide the test team and share the knowledge base with the team.
- Retaining skilled testing personnel.

SKILLS OVERVIEW:

- **Project Management:** Utility, SAP, AWS Cloud, manage multiple complex projects and oversee the current state of the projects.
- **Stakeholder Management:** Onsite Coordination with internal and Client.
- **Risk and Scope Management:** Manage Scope creep and risk analysis.
- **Software Testing Methodology:** Strong understanding of QA Principles, QA Process, Use Cases, Software Development Life Cycle (SDLC) and QA testing life cycle. Proficient in Verification, Validation and Certifications prior to deploy of software programs.
- **Software QA Management:** Developing, leading, and managing software QA programs and teams on Shore/Offshore Collaboration as well as 3rd party vendors.
- **Software quality assurance:** Manually create, execute, and Analyze test plans and test cases in highly structured and loosely structured development environments and performing all types of testing (functional integration, smoke system, performance [load, stress, volume), Administration & Installations of testing software, Regression, browser compatibility, UAT Fail over, Data Conversion and Usability.
- **Test Automation:** Expertise in Automated methodologies & best Business Processes with HP testing tools (UFT, QTP and Performance Center and similar tools like Rational (Rational Robot, Rational Functional tester, and Segue (Silk Test, Silk Performer) Expertise using best methodologies, parameterize and data driven technologies.
- **Test Benchmarking:** Review performance test approach, strategy and benchmarks set by the Product Owners/business/project groups.
- **Implementations:** Manual and Automation Test Approach and Strategies, Agile and Waterfall Methodologies.
- **Software quality assurance automation software:** HP (UFT, Quick Test Professional 11. XX, Load Runner 11.XX and ALM (Quality Center 11.x) IBM (Rational Robot, RUP, Rational Functional Tester, Test Manager, Rational Performance Suite, Clear Quest, Clear Case) Comp ware Tool (QA Run, QA Load Segue Tools (SILKTEST 8.0.1Silk Performer) & Topaz 4.5 Feature Pack 2.
- **Monitoring tools:** Dynatrace, Wily App Dynamics, Neo Load.
- **Defect Management:** Experience in document Defects with high level of detail, accuracy, and informative recreation steps with tools like Jira, JTF, Bugzilla, PVCS, Rational Clear Quest, Bug Central, Team Track, Borland's Star Team, Test Track, Confluence and Salesforce.
- **Document Management:** Documentum, eroom and Microsoft SharePoint.
- **Test Automation Programming languages:** Test Script Language (TSL), VB Script, Segue 4 test language, Visual Basic & Java Script.
- **Certifications:** S1 Certified Software Quality Assurance Engineer, Tricentis Tosca, and worked in CMM level 5. Generative AI.
- **Database systems:** Oracle, Sybase, Microsoft SQL Server and DB2.

EDUCATIONAL QUALIFICATION:

- Certified Software Quality Assurance Engineer.
- Certified Scrum Master (100 % compliance on testing process for Agile Implementation) Valid unto 12/01/2024
- Diploma in Software Quality Assurance.
- Business Management Delhi, India 1994.
- Bachelor of Science and Engineering (IT), India 1985. Institution of engineers. New Delhi.
- Certified Financial Services-Mortgage applications
- Certified Dev Ops
- Certified Dynatrace
- Agile Enablement-Kanban.
- Generative AI Certified.

Details of Work Experience:

Title: Lead Consultant
Infosys
CA 555 Mission St., Suite 1950
San Francisco, CA 94105

December 23, 2019, to August 30,2024. (4 years, 8 months)

Project details as below:

Project: State of Connecticut (Remote) from Residence in Riverside
Senior Lead- Onsite.

June 2023-To August 2024

Responsibilities:

- Overall independent responsibility of Project/Program/Performance testing activities in CT.
- Access the current state of activities in CT from performance perspective and deep dive in activities.
- Review the performance testing environment and upgrade the environment (Windows server, Rational Performance tester version, storage, and memory. In a dedicated training environment (AWS).
- Review the test scripts and scenarios developed by the predecessor (Deloitte) and update scripts to support current application.
- Developed POC with Jmeter for a prospective back up in case to move away from RPT.
- Responsible for Bi-weekly and Monthly reporting for all Monitoring activities in ConneCT and ImpaCT applications and conduct meeting on monthly basics to review the reports.
- Use New Relic to Monitor the systems in CT and create dashboard for monitoring.
- Understand and create the CT NFR's, Test plan.
- Besides responsibilities include as below
- Consolidating the PI Triaging on monthly basics to access the reopened tickets.
- Monitor the sev1 and sev2 tickets and trigger an email to the internal teams.

Environment: ConneCT, ImpaCT applications developed by Deloitte.

Testing Tools: New Relic, Jira for test management, RPT, JMeter and SharePoint.

Project Con Edison (Remote) from Residence in Riverside
Project/Performance Lead- Onsite.

March 2023- June 2023

Responsibilities:

- Oversee the current state of the project from Performance testing.
- Stakeholder Management- Onsite Coordination with internal and Client.
- Coordinate with the team members for all aspects of performance testing.
- Created testing artifacts such as: test strategy, test summary, defect trackers, NFR trackers, etc.
- Participate in end-to-end performance testing lifecycle.
- Remove the impediments with client side for performance bottlenecks.

Environment: CCB Performance.

Testing Tools: MF Performance Center/Load Runner, UC4 Scheduler, ADO, Tricentis Tosca,

Project Eli Lilly (Remote) from Residence in Riverside
Technology Lead/Analyst

October 2022- March 2023

Responsibilities:

- Overall responsibility of Technology analyst and testing activities
- Create Overall Technology Test Plan for project.
- Set up environment for conducting testing in Lower environments.
- Conduct daily status meetings to discuss priorities with all the members of onsite/offshore teams that include BA, Architect, Developers, testers, and Other IT members.
- Set up testing tool in the environment for team members to do testing.
- Establish traceability between business process and business requirements, test scripts, test execution and defect tracking. Manage and gather test results.
- Weekly Leadership meeting to update the progress to stake holders.
- Overall Co-ordination and extend support to the team members in case of any help needed.
- Tool Training to team members offered by the Tool provider.

Environment: Tricentis Tosca, Neo Load tool, Lower environment

Testing Tools: SharePoint, MS teams Projects and document management.

Project Depository Trust Company (DTCC.com)
Onsite Program and Project Manager

October 2021- October 2022.

Responsibilities:

- As a key member of PMO project team, independent responsibility of projects ALM Innovation (Plan B to ALM) and ALM Upgrade from version 12.55 to version 16.0.0.
- Engage in all phases of the project Analysis and design, Installation, and configuration, Pilot Migration, Migration, Validation Post go live support and training for above projects
- Successful Implementation of POC for ALM Innovation ALM Octane and ALM Upgrade.
- Overall responsibility of alignment of resources, on time delivery of project
- Overcoming challenges on delivery lines.
- Inform the client of risks and its mitigation to overcome the bottlenecks.
- Engaging the participating teams to align the tasks and execution.
- Conduct daily Stand Up to discuss and refine the user stories with all the members of onsite/offshore teams that include BA, Architect, Developers, testers, and Other IT members.
- Overall Co-ordination and extend support to the team members in case of any help needed.
- Update Weekly Status reports on SharePoint site to facilitate PMO of project progress.
- Conduct Retrospective post implementation and publish lessons learned.

Environment: SQL 2019, SharePoint

Testing Tools: Inflectra- Spira plan, Tricentis Qtest, Tosca, Qmetry ALM 12.55-16.00, ALM Octane 4.22

Project Movement.com
Onsite Project Manager-PMO

January 2021 to August 2021

Responsibilities:

- As a key member of PMO project team, independent responsibility of project CRM at onsite for enhancements in retail LO in Commercial Platform Development that includes Project Management, Business Analyst QA.
- Gathering the enhancements (Business Requirements) from the SOW and transforming them into Epic/User Stories.
- Refining these enhancements with internal teams on the client side in the initial business requirement phase.
- Creating the User Acceptance criteria for individual user stories and finalizing them with the help of the UI developer, business analyst and Marketing team members
- Use Jira, to put these user stories in the Kanban board with different phases of software development life cycle. (To do, ready for dev in progress, qa in progress, Business review and Ready for Production.

- Conduct daily Stand Up to discuss and refine the user stories with all the members of onsite/offshore teams that include BA, Architect, Developers, testers, and Other IT members.
- Facilitate the working teams for any access related like Jira, Zeplin and UI access tools, environment access.
- Track the daily progress of all the user stories and help in completion of user stories by isolating any design, architect, development testing and business review phase questions during the cycle
- Layout the project plan for the user stories/epics in acceptable packages for readiness and deployment to production
- Independently test these features in UAT/Business Review environments(lower) and production (client facing environments in packages.
- Overall Co-ordination and extend support to the team members in case of any help needed.
- Update Weekly Status reports on SharePoint site to facilitate PMO of project progress.

Environment: CRM, Java, Middleware, UI.

Testing Tools: Jira Suite.

Project CSRP- SCE.COM
Onsite Lead Consultant

December 2019 to November 2020

Responsibilities:

Overall Responsibility of CSRP SCE.COM for Performance Testing at Onsite

- Review Non-Functional requirements for modules/tracks in SCE.COM
- Follow approved processes in SCE DOMAIN for Issues, Risks (APSE) and CRQ for Basis Support.
- Define the Test Approach and develop the test strategy and seek approval and drive the PT execution effort
- Create Overall PT Test Plan for each individual projects.
- Regularly attend Sync up meeting on daily/weekly basis and co-ordinate with offshore on updates/ critical walkthroughs.
- Drive the onsite-offsite daily sync up meeting for Scripting, Test data set up, Data Modeling, external dependencies, smoke testing, dry run executions and Workload Model.
- Prepare and review with internal/Client facing the PT Summary reports for each test execution and publish to stake holders on report readiness.
- Regularly review the defects and discuss with respective development teams for timely resolution of defects
- Closely monitor and follow-up any outstanding open test risks / issues
- Report to senior management on progress, issues, and risks on Client and Internal side
- Integrations testing for all applications under SCE Domain.
- Establish traceability between business process and business requirements, test scripts, test execution and defect tracking. Manage and gather test results.
- Follow up on Data availability in Performance region for performance testing...
- Drive the performance test with all the teams/support personnel during the test
- Take important notes from the outcome of the test and update stakeholders as necessary
- Identify the issues incurred during the test i.e., configurations, upgrades and others and resolve for next tests.
- Conduct dry runs for individual test and iron out initial issues before actual tests.
- Conducted integrated tests- 100% load, 165% Peak load, Login Capacity, 5M Page views, stress test and endurance tests during the Performance test cycles.
- Individually oversee the end-to end PT testing of tracks in SCE DOMAIN.
- Attend Defect Triage meeting and regularly update the PT defects with the SCE stakeholders.
- Accomplish break up of response times split up of individual layers UI (Azure cloud) MS (Azure cloud), SAP ISU/SAP PO, API Gateway (On Premise)
- Compare tests results from individual tests and make improvisations (response times, add servers, configurations) based on analysis with baseline.

Environment: SAP ISU/PO, CSS, DATA POWER, Micro services, DB-Oracle, BW, TALEND, HANA, EDW (HADOOP, TALEND)

Testing Tools: SAP GUI LOGON 760, BLAZEMETER, HP SUITE- LR, PC, and ALM),

Title: Assistant Vice President

City National Bank
555 South Flower Street
Los Angeles CA- 90071

February 2016 to October 2019

BDD drive:

Inception stage of BDD implementation at CNB Site. Effective 09/01/2019.
Learned general concepts by documentation.

Agile Implementation:

- Certified Scrum Master (100 % compliance on testing process for Agile Implementation).
- Implemented the ALM strategy for Data Faction Project. (Setting up the ALM project, Assign Site users to projects, Project Customization, Administration etc. and maintain the ALM repository).
- Responsible member of QA for a dedicated team to Software QA testing. Work closely with all team members (PO, dev team, QA, and SM) during sprint and tracking user stories till closure.
- 100% compliance on testing process for Agile Implementation.
- Use Microsoft suite of tools (Visual Studio, TFS, C-sharp)
- Regularly maintaining the assigned user story testing tasks in TFS.
- Participate in Daily Standup, User Story Grooming, Sprint retrospective.

Devops pipeline:

Worked closely with the Development team, Build and Release engineering team and our team to establish a process for test execution both for functional tests and performance tests using Microsoft set of tools here as it is a Microsoft environment i.e., TFS set through the Build and release section. By this way we can streamline the process of Continuous Integration and Continuous development with releases sprint cycles.

Performance Testing and Monitoring/Architect

- Overall responsible for performance testing at AgilLink.
- Implemented overall performance testing strategy for AgilLink project.
- Completed Proof of Concept (POC) in using Storm Runner vs. Load Runner/Performance Center.
- Extensively used Load Runner for Performance testing.
- Used Open-Source tools like JMeter for performance testing.
- Responsible for setting up the environment to use Storm Runner, a tool that is more cost effective & productive in terms of Virtual User Hours than license by virtual users (i.e., Modify existing scripts to true client Web UI to support Storm Runner, set up data etc. to accomplish performance testing effort.)
- Planning and execution to emulate real time scenarios.
- Execute SQL queries to prepare test data for test execution.
- Responsible for scripts, scenarios knowledge using protocols, correlating script data, Data Management and running a load test for Data AgilLink.
- Responsible for validation performance needs and Architecture, analyzing tests, hardware and test results and publishing results to stake holders (Architect, development, testing).
- API Testing using Rest Client.
- Used Selenium/UFT for functional testing.
- Responsible for Monitoring of performance using Dynatrace with load tests/real time monitoring.
- Responsible for Monitoring of error logs using Splunk.
- Overall Support the CNB projects for performance testing effort.
- Regularly conducting performance tests for major releases cycles to check/monitor the health of the AgilLink system.
- Regularly maintaining the assigned user story testing tasks in TFS.
- Honest individual has a healthy sense of self-worthiness, work with Passion and collaborative to the team and very good team player.
- Good in documentation. Clear and concise logical representation of all testing documentation. Maintaining pertinent testing in share drive/ SharePoint tools.

Client: AARP-Lakewood, CA
Role: Test Lead/ Senior QA Engineer

November 2014 to December 2015

Project(s)-Auto-Renew and Account Updater, My Account (New Data Integration) & Reason for Join Renew. **Agile environment**

Responsibilities:

- Define the Test Approach and develop the test strategy and seek approval.
- Create Overall Test Plan for each individual project.
- Derive the test cases and review with lead developers and approve.
- Execute test cases, review, and post the results to the stake holders/team.
- Execute SQL queries for test data preparation
- Attend Weekly Technical review, schedule review and Product review meetings with team.
- Perform cursory validation of each test case prior to production release for each project.
- Identify and log defects in JTRAC (defect tracking tool).
- Closely monitor and follow-up any outstanding open test risks / issues.
- Report to senior managers on progress, issues, and risks.
- API Testing using Soap Sonar Soap UI.

Environment: Java, CICS, File Aid, DB2 and Tomcat6.

Testing Tools: Bug Tracking –JTRAC, Web Service-Soap Sonar tool, Microsoft Office, Microsoft Projects, and Manual Testing.

Client: CalAmp Wireless Metrics Inc. - Irvine CA
Role: Test Manager/QA Lead

April 2013 to October 2014

Project(s): Colt-LO, Colt-DO, Carrier Integration, Selenium Automation etc. in an **Agile Environment**.

Responsibilities:

- Responsible for the design, development, and implementation of automated integration and scale/load testing framework for web applications, mobile applications on Android and iOS platforms, including, but not limited to development and/or diagnostic software.
- Champion of Selenium Automation project– Hit the ground running with setting up the environment for Selenium Automation Web Driver Hybrid approach.
- Managed, lead and test using Salesforce CRM for projects in an agile scrum-based environment.
- Lead the development of integration and scale/load testing features from collaboration on requirements definition, feature design, coding, testing, and deployment to Level 4 support.
- Integrations testing for all applications under CalAmp Domain.
- Define the test approach & strategy for all Software projects, create and align the test plans with scheduled releases in an agile methodology.
- Clarify any doubts in reference to user stories, improvements, new features etc. for project(s) to be able to create logical test cases.
- Mentors, coach junior and senior QA engineers to ensure that each of their deliverables and behaviors mirror software developmental excellence.

Environment: PHP, Java with Spring and Hibernate, MySQL, Tomcat6, Apache, jQuery.

Testing Tools: Bug Tracking –Jira 6.2& Confluence, Selenium Web Driver, JMeter 2.9, SharePoint- document management.

Client: Southern California Edison - Irvine, CA
Role: Test Manager

June 2012 to April 2013

Project: Smart Connect Monitoring and Analytics System (aka SCMAS).

Responsibilities:

- Define the Test Approach and develop the test strategy and seek approval.
- Create Overall Test Plan (Integration, System Testing, UAT and Production Verification for the SOC-SCMAS project. Oversee the alignment of the test plan with the project schedules. Review all test plans for multiple projects and tests prior to finalization of overall test plans.

- Define test conditions, entrance, and exit criteria, test tracking by test stages (via system, integration, UAT and Performance).
- Identify Finalize and establish the test environment.
- Identify and finalize the business processes/BR, Work Templates.
- Establish traceability between business process and business requirements, test scripts, test execution and defect tracking. Manage and gather test results.
- Identify test approaches that will optimize the test delivery schedule.
- Provide go/no go recommendations based of testing metrics and plan for remediation to mitigate any risks
- Conduct daily defect meetings including defect evaluation, defect management and reporting, project planning, status meetings and training.

Environment: Java (JPL, JSF, Model View Controller web framework for constructing user interfaces), HP Service Manager, SAP Business Objects, Auto-Desk Map guide, Terra-Data

Testing Tools: IBM's Rational Requisite Pro 7.1.2.03 and Rational Clear Quest 7.1.2.3, Microsoft Projects, Microsoft Office Suite of tools SharePoint-document management.

Client: The Walt Disney Company Limited (aka-WDPRO) Glendale CA

April 2012 to June 2012

Role: Senior Software QA Engineer

Project: Web-site redesign of existing projects with Walt Disney Parks and Resorts online. **Agile environment**

Responsibilities:

Due to the increasing large demand of website usage by customers all over the world, it was Walt Disney's vision to re-design the existing projects under the WDPRO domain with newer technologies with Java, J2EE and JavaScript will help the customers immensely in terms of functionality, usability, compatibility (ability to support IE, Firefox, Google Chrome & apple-IPAD) with increased performance and stability. Testing involves manual & automated user interface testing and Web services testing.

Brief responsibilities are listed as below:

- Review the existing business requirements. (User Stories, technical requirements, functional requirements)
- Manual testing of User Interface of the Carts in QA environments for current sprint.
- Testing of service side testing using REST client with Firefox for web-services testing.
- Performed API service testing using Rest Client and handle JSON responses.
- User Interface browser compatibility testing to support browsers like IE, Firefox, Google Chrome, and Safari.
- Provide help & knowledge base for structuring HP ALM QC with domain, project and usage moving forward from existing tools i.e. (WIKI) for best practices of test management.
- Deploy to QA environments using Bamboo release and deployment tool per request to deploy.
- Log defects in JIRA for regression testing defects.
- Review the application for Performance including loading of the carts, and navigation to the webpages and testing the application for performance using the tools like j-meter, firebug, YSlow and Page speed. Also work with the developers for performance related issues.
- Work with performance center for implementation moving forward with newer technology applications.

Environment: Java, JavaScript, Windows 2008 64-bit R2 Servers, VM ware- Windows 2008 32 bit Standard and, SQL Server and Oracle 10.xx

Testing Tools Used: Functional-Manual Testing, HP ALM Quality Center 11.00, HP LoadRunner 11.0, REST Client with Firefox, JIRA-Bug tracking, Selenium, j-meter, jbehaves WIKI for Documentation and user stories management.

Client: Hyundai Information Service of North America- Irvine, CA

September 2011 to April 2012

Role: QA Lead

Project: Implementation of HP QA testing tools for Hyundai Capital America.

Responsibilities:

- Provide training on testing tools to the user community QA team, Business Analysts and other users using the testing tool that include power point presentations, step by step documentation on usage of testing tools, providing demo of individual testing tools, tutorials, templates etc. and other useful documentation to transfer knowledge to the users.
- Configure the LDAP Integration with HP Quality Center, Mail Protocol for Quality Center, setting up Domains and Projects, Importing Users from LDAP, assigning the users to the projects.

- Downloading, Installation and configurations of Load Generators to integrate to load runner for performance and load testing of applications.
- Downloading, Installations and Configurations of QTP using the concurrent licenses.
- Provide Automation methodology on test management, and test automation- Functional and Performance by test case driven as well as modular approach for Reusable actions etc.
- Train, mentor, and guide by user driven hands on walk through of using the testing tools like recording scripts, parameterization, inserting synchronization, checkpoints, important reusable functions and providing knowledge for correlation in load runner.
- Resource for HP Quality Center-Creating requirements and test cases templates for upload to quality center, Customizing the user defined fields at each project level, traceability by requirement types (BRD's, Design, Solutions requirements) test cases and defect tracking.
- Resource for HP Quick Test Professional-Provide proof of concept for Newer Business Applications and existing applications (Designing, creation, execute and analyze test scripts) using the test case driven as well as modular driven (Spreadsheet driven+ Reusable actions) and provide insight on browser compatibility testing by QTP (to support previous and existing versions of Internet Explorer+ Firefox, Safari).
- Server Side and Client-side configurations for Siebel Automation Test Package to enable recognition of Objects when working on QTP with Siebel Applications.
- Resource for HP Load Runner Provide Proof of Concept for Newer Business Applications and existing legacy application in the Citrix environment (Designing, creation, execute and analyze test scripts), using the load runner controller box to design, execute and analyze scenarios).

Environment: Siebel 8.0, Citrix, net, Silverlight UI, Windows 2008 64-bit R2 Servers VM ware- Windows 2008 32 bit Standard and Enterprise version, TIBCO Middle ware, SQL Server, and Oracle 10.xx IIS Application servers,

Testing Tools Used: Functional-Manual Testing, HP ALM Quality Center 11.00, HP Load Runner 11.0, and HP UFT-Quick Test Professional + Service Test). Merian Tracker, JMeter, jbehave.

Client: Sony Pictures Entertainment Marina Del Rey, CA

January 2011 to August 2011

Role: Test Lead

Client: Beckman Coulter Fullerton, CA

June 2009 to December 2010

Role: Test Lead

Client: R. L. Polk & Co AKA Carfax-Southfield, MI

October 2008 to May 2009

Role: Senior QA Tester

Client: Starbucks Coffee Company (World Headquarters) - Seattle, WA

November 2007 to October 2008

Role: Test Lead

Client: Los Angeles Unified School District- Los Angeles, CA

November 2004 to October 2007

Role: Principal Software Quality Assurance Engineer

Client: American Honda Financial Services Torrance CA

June 04 to November 04

Role: Senior Test Automation Engineer

Client: Toyota Financial Services Torrance CA

June 03 to May 04

Role: Senior Software QA Engineer

Client: SSDI

October 00 to May 03

Role: Test Lead/Software Engineer

***Multiple Projects with Major Clients like Sun Microsystems, State Farms, Michigan State & E*TRADE, e-silicon

***Domains included Contracts, Insurance, Child Support, Stocks & Options, and mobile applications running on phones